

## Shipping Information

### All prices are in AUSTRALIAN DOLLARS

All items sent are through **Australia Post Registered mail service**. An extra \$2.75 charge will incur.

### Domestic

**Large letter postage is less than 500g \$1.65 – \$2.90**

### Parcels up to 250g

Service	Fee (GST Inclusive)	Is parcel trackable?	Is Parcel insured?	Signature required on delivery?
Standard Post	\$4.20	Yes	No	Yes

### Parcels over 250g up to 500g

Service	Fee (GST Inclusive)	Is parcel trackable?	Is Parcel insured?	Signature required on delivery?
Standard Post	\$5.40	Yes	Up to \$100	Yes

### Parcels over 250g up to 500g

Service	Fee (GST Inclusive)	Is parcel trackable?	Is Parcel insured?	Signature required on delivery?
Standard Post	From \$7.20 - \$9.05	Yes	Up to \$100	Yes

Parcels are sent in good faith. Please request registered post. Please note that if you are **unable to sign** for your parcel and are happy to leave instructions for where you would like your parcel left at your nominated address, please add these instructions in the “shipping instructions” field when completing your delivery details. Please ensure this is a secure place as unfortunately we are unable to replace your goods if they are damaged or stolen as you have instructed that no signature be obtained.

Consideration should be given to the nominated delivery address for your parcel. Parcels are generally delivered between the hours 8:00am - 5:00pm. If there is no one home at the time of delivery, the parcel will usually be returned to the local Post outlet and a card left notifying the addressee of its location.

If it is unlikely that anyone will be home when delivery is attempted, you may consider one of the following alternatives:

- Include special delivery instructions on the parcel (i.e. if unattended, please leave parcel at door, in carport, etc.).
- Choose an address at which you know the parcel will be able to be delivered (i.e. work, care of family member, care of neighbour, etc.).

### Shipping Times Guideline

Delivery times depend on a Parcel's place of origin and its destination. Based on this, Australia Post has the following delivery times:

#### Within same state

Posted for Delivery	Delivery by (Business Day after Posting)
Within metropolitan areas of capital cities, or within the same city or town or environs	Next day
Between a metropolitan area of a capital city and country locations *†	One - three days
Between country locations *	One - four days

#### To other states

Posted for Delivery	Delivery by (Business Day after Posting)
Between Sydney / Brisbane; Sydney / Melbourne; Melbourne / Canberra; Melbourne / Adelaide	Second day (between metropolitan areas)
Between Sydney / Adelaide; Melbourne / Brisbane; Melbourne / Tasmania; Adelaide / Brisbane; Adelaide / Canberra	Three days (between metropolitan areas)
Between other capital cities *	Four - five days (between metropolitan areas)
To other interstate locations	Please ask at your local post office

\* For more detail, contact your local post office.

† Wider coverage provided in some states.

These timetables are guidelines only and based on reasonable expectations and experience.

Please note this guideline refers to the estimated time taken to deliver the parcel once the order has been processed at Sole Passion Bags in Bellingen New South Wales. You will receive an email from Sole Passion Bags notifying you when your order has been processed.

### **Postage International Orders**

**NZ from \$6.95**

**Asia Pacific from \$7.95**

**USA/ Canada Middle east \$9.05**

**Rest of the World \$10.70**

Please note the ***estimated*** shipping time is **3 -10 business days** from the time your order has been processed at Sole Passion Bags. You will receive an email from Sole Passion Bags notifying you when your order has been processed. Unfortunately you will be unable to track your order as this service is expensive.

### **Important customs notice**

If you are making a purchase at Sole Passion website from outside Australia please note that customs fees or import duties may apply to your order. We recommend that you contact your national customs/imports body in order to determine what customs and/or duty charges may apply to your order. Please be aware that these charges are the customer's responsibility and we at Sole Passion Bags have no control over what charges may apply.